

## Sheerwater Regeneration

### Community Consultation Forum 1

Event Summary: 31<sup>st</sup> July 2013

#### Introduction

The first Community Consultation Forum event was held on the 31st June 2013 at the Parkview Community Centre for those who registered their interest in becoming a member of the Sheerwater Steering Group.

We were so delighted that such a large number of the residents and other community stakeholders expressed an eagerness to be more involved in the Masterplan development that it was decided to establish a **Community Consultation Forum**, a consultation body with a larger membership than the **Steering Group** we originally anticipated.

#### Statistics

84 members of the Community Consultation Forum attended the first Community Consultation Forum, and where asked to sit at one of 11 tables. There was a wide mix of members on each table, and the chart below gives an indication of the representation within each group.

	Freeholders	Leaseholders	Council Tenants	Shared Ownership	Other Tenants	Business Owner	Other Stakeholders	In Sheerwater Study area	Outside Sheerwater Study Area
Table 1									
Table 2									
Table 3									
Table 4									
Table 5									
Table 6									
Table 7									
Table 8									
Table 9									
Table 10									
Table 11									

#### Activity

After a short introduction to the Community Consultation Forum, NVH explained the purpose of the evening is to assist the design team with information gathering on the existing Sheerwater area and community. Each table had a NVH representative as facilitator, and the following six questions were asked and discussed.

1. What do you like/dislike about Sheerwater?	4. How do you get around and do you find it easy to get where you want to?
2. What local facilities do you use?	5. What crime or antisocial behaviour issues are in the area and, if so, where are the 'hot spots'?
3. What local facilities are missing?	6. What do you want the Sheerwater regeneration to do for you?

This document records the feedback provided by residents at the Community Consultation Forum.

## Table by table summary of answers

Table 1- 9 people

### Q1) What do you like/dislike about Sheerwater?

Like	Dislike
<ul style="list-style-type: none"> <li>▪ Space between building</li> <li>▪ Larger gardens than normal</li> <li>▪ Trees</li> <li>▪ Woodland setting</li> <li>▪ Chance to observe wildlife</li> <li>▪ Accessible to walk around to canal/park/ woods /school</li> <li>▪ Industrial separate from housing</li> <li>▪ Additional parking philosophy (last few years)</li> <li>▪ Local shops/post office/chemist/fish and chips/takeaway/ Sheerwater glass/pub</li> <li>▪ Bus route</li> <li>▪ People who live in Sheerwater</li> </ul>	<ul style="list-style-type: none"> <li>▪ Too many cars for space available</li> <li>▪ Timing of buses</li> <li>▪ Coach access to athletics track. Clogs up roads</li> <li>▪ Traffic speed</li> <li>▪ Getting in/out of Sheerwater. Cars/traffic</li> </ul>

### Q2) What local facilities do you use?

Used	Under used
<ul style="list-style-type: none"> <li>▪ Shops</li> <li>▪ Surgery</li> <li>▪ Medical centre</li> <li>▪ Park</li> <li>▪ Canal</li> <li>▪ Skate park</li> <li>▪ Buses</li> <li>▪ Pub</li> <li>▪ MOT centre</li> <li>▪ Church</li> <li>▪ Schools</li> <li>▪ Athletics track</li> <li>▪ Green space</li> <li>▪ Allotments</li> <li>▪ Youth centre &amp; schools</li> <li>▪ Scout hut</li> </ul>	<ul style="list-style-type: none"> <li>▪ Garages behind flats</li> <li>▪ Community centre (since bar has gone. Not much incentive to use, lack of equipment)</li> <li>▪ Printing/photocopying</li> <li>▪ Employment areas</li> </ul>

### Q3) What local facilities are missing?

<ul style="list-style-type: none"> <li>▪ Library - can school library be used?</li> <li>▪ Good roads in/out - peak times</li> <li>▪ Maintenance of roads - pot holes</li> <li>▪ Railway station</li> <li>▪ Car parking</li> </ul>	<ul style="list-style-type: none"> <li>▪ Road cameras-speed cameras at junctions</li> <li>▪ Green spaces- chairs/benches/picnic areas</li> <li>▪ Bicycle spaces/parking</li> <li>▪ Bandstand/covered external space</li> </ul>
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**Q4) How do you get around and do you find it easy to get where you want to?**

- Bus/cycle into Woking

**Q5) What crime of antisocial behaviour issues are in the area, if so, where are the “hot spots”**

Behaviour:

- Speeding
- Alcohol/drugs
- Cyclists not using the specific cycle lanes- using pavement/road

Areas:

- Back + sides of shops
- Path canal/school & running track- bench specifically

**Q6) What do you want Sheerwater regeneration to do for you?**

- Not answered

**Table 2 – 7 Members**

**Q1) What do you like/dislike about Sheerwater?**

Like	Dislike
<ul style="list-style-type: none"> <li>▪ Good scout group- needs support</li> <li>▪ Access to canal</li> <li>▪ Quiet area</li> <li>▪ Well built houses</li> <li>▪ Good size gardens</li> <li>▪ Key shops. Sheerwater glass</li> <li>▪ Local pharmacy, newsagent, fish and chips, kebab shop</li> </ul>	<ul style="list-style-type: none"> <li>▪ lack of GP practices</li> <li>▪ Satellite from West Byfleet Surgery would work well</li> <li>▪ Canal leakage at Recreation Ground</li> <li>▪ Bad road surfaces</li> <li>▪ Lack of parking</li> </ul>

**Q2) What local facilities do you use?**

Used	Under used
<ul style="list-style-type: none"> <li>▪ Local shops</li> <li>▪ Recreational Ground</li> <li>▪ Canal walks- cyclists can be a problem</li> </ul>	<ul style="list-style-type: none"> <li>▪ Community centre</li> <li>▪ Local dentist</li> </ul>

**Q3) What local facilities are missing?**

- Not answered

**Q4) How do you get around and do you find it easy to get where you want to?**

- Not answered

**Q5) What crime or antisocial behaviour issues are in the area, if so, where are the “hot spots”**

- Not answered

**Q6) What do you want Sheerwater regeneration to do for you?**

- Not answered

**Table 3 - 6 members**

**Q1) What do you like/dislike about Sheerwater?**

Like	Dislike
<ul style="list-style-type: none"> <li>▪ Housing that works</li> <li>▪ The brown house woodlands park</li> <li>▪ Canal frontage</li> <li>▪ Shops</li> <li>▪ Easy access to Woking &amp; West Byfleet</li> <li>▪ Community spirit</li> </ul>	<ul style="list-style-type: none"> <li>▪ Crime- burglaries/ break-ins</li> <li>▪ Drug addicts/drunks (concentration of these who spoil it for the rest)</li> <li>▪ No spending on area for facilities</li> <li>▪ Parking</li> <li>▪ Speed</li> <li>▪ Public transport</li> <li>▪ Littering</li> <li>▪ Run down appearance</li> <li>▪ Neglected- no general maintenance</li> <li>▪ pub</li> </ul>

**Q2) What local facilities do you use?**

Used	Under used
<ul style="list-style-type: none"> <li>▪ Chemist</li> <li>▪ Newsagent</li> <li>▪ Post office</li> <li>▪ Chinese takeaway</li> <li>▪ Kebab</li> <li>▪ Church</li> <li>▪ Football pitches</li> <li>▪ Sports facilities</li> <li>▪ Dentist</li> <li>▪ Doctor</li> <li>▪ Schools</li> <li>▪ Nursery/Children’s centre</li> <li>▪ Glass centre</li> <li>▪ Scout hut</li> </ul>	<ul style="list-style-type: none"> <li>Community centre- preference to outside groups</li> <li>Youth centre</li> </ul>

**Q3) What local facilities are missing?**

<ul style="list-style-type: none"> <li>▪ Day centre for elderly</li> <li>▪ School holiday/after school facilities</li> <li>▪ Leisure centre/pool</li> <li>▪ Dependent on cost</li> <li>▪ Better public transport times + don’t run late (former 91 Sheerwater to Sainsbury’s)</li> </ul>	<ul style="list-style-type: none"> <li>▪ Too few bus stops</li> <li>▪ No Peter buses</li> <li>▪ “bus to bus” expensive</li> <li>▪ Cycling proficiency</li> <li>▪ Community centre- for the community, stage/dance facilities too expensive to hire- old &amp; young</li> </ul>
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**Q4) How do you get around and do you find it easy to get where you want to?**

- Not answered

**Q5) What crime of antisocial behaviour issues are in the area, if so, where are the “hot spots”**

- Garages- hidden away
- Car parking areas need to be better lit
- Rubbish dumping
- Street lighting

- More dog litter bins
- Small police station/presence
- More bins
- Lack of respect + ignorance
- Public toilets need refurbishment

**Q6) What do you want Sheerwater regeneration to do for you?**

- To say I'm proud of living here
- Live without fear/crime
- Bring back community spirit, neighbourliness and respect
- So people want to come here
- New perception
- Clean up the whole area (green spaces)
- A village with a heart
- A local centre (working alongside ASDA)
- Affordable shop rent
- Road signage + speed signs
- Notice boards- knowing what's going on
- Locate facilities in the heart of the community

**Table 4 – 6 people**

**Q1) What do you like/dislike about Sheerwater?**

Like	Dislike
<ul style="list-style-type: none"> <li>▪ Children’s centre</li> <li>▪ Running track/sports facilities</li> <li>▪ Enjoyment of homes-location, garden etc.</li> <li>▪ Very social</li> <li>▪ “it’s home”</li> <li>▪ Location of shops/schools</li> <li>▪ Convenient drive to Woking/ W. Byfleet</li> <li>▪ Nice environment</li> <li>▪ Open green spaces</li> <li>▪ Canal</li> <li>▪ Community centre</li> </ul>	<ul style="list-style-type: none"> <li>▪ Dog fouling</li> <li>▪ Poor quality homes</li> <li>▪ Not enough parking</li> <li>▪ Anti-social behaviour</li> <li>▪ High crime rate</li> <li>▪ Road condition (pot holes etc)</li> <li>▪ Speeding</li> <li>▪ Volume of traffic</li> <li>▪ Not enough bus stops</li> <li>▪ Lack of public transport</li> <li>▪ Looks run down</li> <li>▪ Derelict buildings</li> <li>▪ Lack of activities for children/young people</li> </ul>

**Q2) What local facilities do you use?**

Used	Under used
<ul style="list-style-type: none"> <li>▪ Community/children’s centre</li> <li>▪ Shops</li> <li>▪ Park</li> <li>▪ Doctors surgery</li> <li>▪ Garages</li> </ul>	<ul style="list-style-type: none"> <li>▪ Running track</li> <li>▪ Dentists</li> <li>▪ Pub</li> <li>▪ Church</li> </ul>

**Q3) What local facilities are missing?**

<ul style="list-style-type: none"> <li>▪ Shops</li> <li>▪ Doctors surgery</li> <li>▪ Schools</li> <li>▪ Dentist</li> <li>▪ Nursery</li> <li>▪ Park facilities that cater for a wide age range</li> <li>▪ CCTV facilities</li> <li>▪ Sports facilities (swimming pool)</li> <li>▪ Cricket pitch</li> <li>▪ Outdoor gymnasium</li> <li>▪ Children’s centre</li> <li>▪ Family friendly pubs/restaurants</li> <li>▪ Train station</li> </ul>
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**Q4) How do you get around and do you find it easy to get where you want to?**

Car:

- Need wider roads
- Chicanes are dangerous
- Condition of roads
- Traffic lights need to be on timers
- Insufficient parking
- Access in/out of Sheerwater (only one road)

- Pedestrian crossing needed by school

Buses:

- Expensive
- Not frequent enough

**Q5) What crime of antisocial behaviour issues are in the area, if so, where are the “hot spots”**

- Drugs
- Alcohol
- Noise- cars/music
- Alcohol
- Using other people’s property (communal gardens)
- Speeding
- Spitting in street
- Littering/ dog fouling

Hotspots:

- Outside shops
- Park
- Dartmouth Avenue
- Litter by canal

**Q6) What do you want Sheerwater regeneration to do for you?**

- Improve Sheerwater’s negative reputation
- More parking
- Improved roads
- House rather than flat
- Affordable housing
- Increased value of properties
- Make it a desirable place to live
- Less flats/more houses
- Not to live in a building site for a long time
- More/improved facilities
- Reduce anti-social behaviour
- Safer place to live



**Table 5 – 8 people**

**Q1) What do you like/dislike about Sheerwater?**

Like	Dislike
<ul style="list-style-type: none"> <li>▪ Multi services in 1 self contained estate</li> <li>▪ Post office</li> <li>▪ Chemist- family run</li> <li>▪ Kebab shop</li> <li>▪ Chip shop</li> <li>▪ ASDA- jobs</li> <li>▪ Events- brings in income</li> <li>▪ Current housing is well built</li> <li>▪ Schools</li> </ul>	<ul style="list-style-type: none"> <li>▪ ASDA- Putting local shops out of business -traffic</li> <li>▪ Events- can exclude local residents (parking)</li> <li>▪ Facilities- local people priced out</li> <li>▪ Road structure</li> <li>▪ No adequate parking</li> <li>▪ Lack of children’s play area</li> </ul>

**Q2) What local facilities do you use?**

Used	Under used
<ul style="list-style-type: none"> <li>▪ Park</li> <li>▪ Kebab shop</li> <li>▪ Church</li> <li>▪ Community centre</li> <li>▪ Sports field</li> <li>▪ Allotments</li> <li>▪ Athletics track- not open to local residents</li> </ul>	<ul style="list-style-type: none"> <li>▪ Parkview- don’t like what it has become</li> <li>▪ Youth club- because of poor events</li> <li>▪ Pub</li> </ul>

**Q3) What local facilities are missing?**

<ul style="list-style-type: none"> <li>▪ Better transport links</li> <li>▪ Increased school facilities</li> <li>▪ Post office</li> <li>▪ GP surgery</li> <li>▪ Green spaces</li> <li>▪ Local, not private, nurseries</li> </ul>	<ul style="list-style-type: none"> <li>▪ Catholic church</li> <li>▪ Swimming pool</li> <li>▪ Bakery</li> <li>▪ Allotments</li> <li>▪ Trees</li> </ul>
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**Q4) How do you get around and do you find it easy to get where you want to?**

- 5 drivers. Driving is not essential, mainly for work reasons
- Are the council interested in doing a one-way system within the estate?
- Devonshire Ave/Blackmore Crescent is a traffic hot spot
- Will the council maintain the road structures?
- Lack of traffic speed restrictions
- Too many mopeds
- Retain the cycle routes

**Q5) What crime of antisocial behaviour issues are in the area, if so, where are the “hot spots”**

- Drugs
- Joy riding, wheel spins etc
- Littering, urinating (park)
- Not good opinion of the pub

Hot spots:

- Park- not kids, but adults- ASB, 16-18 young men
- Park should be locked at night
- Shops. Poor lighting, uninviting, doesn't feel safe- get rid of the garages

**Q6) What do you want Sheerwater regeneration to do for you?**

- Don't knock down my house
- Want to retain my garden/views
- To ensure no one loses out/made homeless
- Does not want to be out priced
- Are current homeowners going to suffer financially in the process?
- Worried about where we will end up
- Low cost, eco friendly neighbourhood
- Stamp out anti-social behaviour
- Environmentally friendly
- Improved road structure + parking
- More allotments
- Memorial gardens
- Sufficient community/play areas
- Honesty- what is behind the decisions?
- No high rise blocks
- Good quality, well built homes

**Table 6 – 8 people**

**Q1) What do you like/dislike about Sheerwater?**

Like	Dislike
<ul style="list-style-type: none"> <li>▪ Good community</li> <li>▪ Landscaping-trees</li> <li>▪ Recreation ground</li> <li>▪ Road network-good links</li> <li>▪ Open Spaces</li> <li>▪ Athletics</li> <li>▪ Post Office</li> <li>▪ Canal</li> <li>▪ Schools- improved over recent years</li> <li>▪ Good sized gardens</li> </ul>	<ul style="list-style-type: none"> <li>▪ Vandalism</li> <li>▪ State of roads</li> <li>▪ Parking-not enough</li> <li>▪ Some parts not such a good community</li> <li>▪ Youth Centre is too noisy</li> <li>▪ Concern about new homes-impact on existing homes (e.g. loss of garden)</li> </ul>

**Q2) What local facilities do you use?**

Used	Under used
<ul style="list-style-type: none"> <li>▪ Local Shops- Very convenient</li> <li>▪ Dentist and Doctor</li> <li>▪ Post office</li> <li>▪ Community Club- gone but missed</li> <li>▪ Skate park+ Basketball Cricket Nets</li> <li>▪ Athletics Track</li> <li>▪ Scout hut</li> <li>▪ Nursery</li> <li>▪ Play Park</li> <li>▪ Schools</li> <li>▪ Health Centre</li> </ul>	<ul style="list-style-type: none"> <li>▪ Football Club</li> <li>▪ Community Hall</li> <li>▪ Youth Centre</li> <li>▪ St. Michaels Church</li> <li>▪ Sheltered Acc.</li> <li>▪ Pub</li> <li>▪ Betting Shop</li> </ul>

**Q3) What local facilities are missing?**

<ul style="list-style-type: none"> <li>▪ Swimming Pool/ Leisure Centre</li> <li>▪ Parking</li> <li>▪ Gym Studio</li> <li>▪ Better Roads</li> <li>▪ Council Office</li> </ul>	<ul style="list-style-type: none"> <li>▪ Hairdresser</li> <li>▪ Better Selection of Shops</li> <li>▪ Children’s Club</li> <li>▪ ASDA-may impact on local shops</li> <li>▪ Nice Restaurant</li> </ul>
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**Q4) How do you get around and do you find it easy to get where you want to?**

- Better Cycling Routes
- Driving ok
- More access points
- Parked cars cause safety issues
- Canal good to walk/cycle
- Better access to support additional homes

**Q5) What crime of antisocial behaviour issues are in the area, if so, where are the “hot spots”**

- Cars being vandalised-only in certain area (Devonshire Avenue). Drugs dealing.
- Drugs- Spencer Close and others – park in the evening/ early hours
- Speeding Cars
- Fly tipping
- Children not sent to shops

- Kids outside shops-drugs problem
- Poor lighting on canal and benches
- Garages-Kids hanging around

**Q6) What do you want Sheerwater regeneration to do for you?**

- Road Improvements
- Anti-Social behaviour addressed
- More patrols
- Secure parking
- More CCTV cameras
- Affordable housing- children able to stay on estate
- Bigger shops and more variety
- Proper gardens
- Cleaner estate- Dog mess removed
- Modern Housing
- Not Overlooked
- Energy efficient homes
- Proper mix of homes- not pockets of private sale

**Table 7 – 8 people**

**Q1) What do you like/dislike about Sheerwater?**

Like	Dislike
<ul style="list-style-type: none"> <li>▪ Separate \Industrial area</li> <li>▪ Wildlife and Habitat</li> <li>▪ Feel Safe</li> <li>▪ Nice people</li> <li>▪ Local Shops</li> <li>▪ Close to doctors and dentist</li> <li>▪ Good Location and affordable</li> <li>▪ Close to Woking and Pyrford</li> <li>▪ The greenery</li> <li>▪ Good sized gardens</li> </ul>	<ul style="list-style-type: none"> <li>▪ Don't feel safe</li> <li>▪ People hanging around- drunk</li> <li>▪ Flats too noisy (anti-social behaviour)</li> <li>▪ Drug dealers in the park</li> <li>▪ Vandalism</li> <li>▪ Dog fouling</li> <li>▪ Can't use the community garden</li> <li>▪ Lack of police action</li> <li>▪ Cars speeding and the condition of the roads</li> <li>▪ Older children's play equipment is too close to younger children's facilities.</li> </ul>

**Q2) What local facilities do you use?**

Used	Under used
<ul style="list-style-type: none"> <li>▪ Doctors and dentist</li> <li>▪ Shops</li> <li>▪ Post Office</li> <li>▪ Park</li> <li>▪ Canal</li> <li>▪ Allotments</li> </ul>	<ul style="list-style-type: none"> <li>▪ Take-aways</li> <li>▪ Newsagents</li> <li>▪ Garage</li> <li>▪ Children's Play facilities</li> <li>▪ Cycle route –poor condition buses</li> <li>▪ Pub- hasn't got a good reputation</li> </ul>

**Q3) What local facilities are missing?**

<ul style="list-style-type: none"> <li>▪ Social Club</li> <li>▪ Good pub</li> <li>▪ Restaurant</li> <li>▪ New Library</li> <li>▪ Supermarket</li> <li>▪ More roads-more traffic (widen Albert Road)</li> <li>▪ More parking areas/ less verge</li> </ul>	<ul style="list-style-type: none"> <li>▪ Outdoor gym</li> <li>▪ More facilities for young people</li> <li>▪ Cricket pitch</li> <li>▪ Basketball net/ litter bin</li> <li>▪ New station</li> <li>▪ More leisure facilities (swimming pool, tennis court etc.)</li> </ul>
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**Q4) How do you get around and do you find it easy to get where you want to?**

- Not answered

**Q5) What crime of antisocial behaviour issues are in the area, if so, where are the "hot spots"**

- Not answered

**Q6) What do you want Sheerwater regeneration to do for you?**

- Sort out the area around the shops and flats
- Modernising road and parking (e.g. cameras and speed bumps)
- Pleasant environment and nice facilities
- Safer area to live
- Want to still be able to afford to live here
- Too much unused land around the flats/ shops
- Design- make useable
- To improve the reputation of the area
- All properties to have gardens / no high-rise two storeys

- Keep it green/ open space
- Better policing/ control of tenants
- Good quality build

**Table 8 – 6 people**

**Q1) What do you like/dislike about Sheerwater?**

Like	Dislike
<ul style="list-style-type: none"> <li>▪ Community feel –grew up together</li> <li>▪ Diversity</li> <li>▪ Green spaces, pitches and facilities</li> <li>▪ Location-convenient</li> <li>▪ Canal path-excellent</li> <li>▪ Some green safe space near block</li> </ul>	<ul style="list-style-type: none"> <li>▪ Above the shops- deliveries</li> <li>▪ Segregated in parts</li> <li>▪ Congregating on stairs- school dinner times, drug selling and taking.</li> <li>▪ Shops- smells, flies</li> <li>▪ ASB</li> <li>▪ Parking/ traffic</li> <li>▪ Parking-paving is too wide (Double parking)</li> <li>▪ Parking spoiling green areas</li> <li>▪ Traffic volume and speed</li> <li>▪ Traffic noise on summer evening</li> </ul>

**Q2) What local facilities do you use?**

Used	Under used
<ul style="list-style-type: none"> <li>▪ Chemist</li> <li>▪ Local Shops (newsagents)</li> <li>▪ Healthcare (Dentists, Doctors)</li> <li>▪ Children’s area</li> <li>▪ Pitches-basketball -football</li> <li>▪ Allotments</li> </ul>	<ul style="list-style-type: none"> <li>▪ Industrial units</li> <li>▪ Canal footpath</li> <li>▪ Community centre</li> <li>▪ Credit Union-internet base</li> <li>▪ Athletic Club</li> <li>▪ Empty Shops- change of use</li> </ul>

**Q3) What local facilities are missing?**

<ul style="list-style-type: none"> <li>▪ Football pitches, better utilisation of basketball facilities.</li> <li>▪ Leisure- Swimming pools, gym centre</li> <li>▪ Police- satellite office, increased presence</li> <li>▪ Community Office and Residents Office –possibility of sharing</li> </ul>
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**Q4) How do you get around and do you find it easy to get where you want to?**

- Drivers- Roads always jammed and clogged up / Need better access
- Trains –West Byfleet slow trains / Woking more frequent
- Pedestrian areas i.e. outside shops

**Q5) What crime of antisocial behaviour issues are in the area, if so, where are the “hot spots”**

Dartmouth Ave (Block):

- Specific -> Children’s playground near flats
- Communal stairways both ends

Albert Drive (Block):

- Abuse of communal areas
- Internal urinating
- Dog fouling
- Flats (generally suffer ASB the most)

**Q6) What do you want Sheerwater regeneration to do for you?**

- Improved Housing for families
- Pleasant place to live
- Getting community feel back- better integrated communities

- Reduced ASB
- Better policing of speeding traffic
- Better/ improved police presence (preventative policing)
- Leisure facilities
- Nice Pub/ social club
- Having same amount of green space which is maintained
- Better use of space
- Power lines to go
- Everyone with children to be housed with some garden space
- Continued legacy into the future



**Table 9 – 9 people**

**Q1) What do you like/dislike about Sheerwater?**

Like	Dislike
<ul style="list-style-type: none"> <li>▪ Green space and access to locations</li> <li>▪ Shops</li> <li>▪ Location of current facilities</li> </ul>	<ul style="list-style-type: none"> <li>▪ Dog Fouling</li> <li>▪ Roads</li> <li>▪ Parking</li> <li>▪ Bus</li> </ul>

**Q2) What local facilities do you use?**

Used	Under used
<ul style="list-style-type: none"> <li>▪ Shops</li> <li>▪ Community Centre</li> <li>▪ Chemist</li> <li>▪ Post Office</li> <li>▪ Pub</li> <li>▪ Canal</li> </ul>	<ul style="list-style-type: none"> <li>▪ Church</li> <li>▪ Health Centre (hard to book in)</li> </ul>

**Q3) What local facilities are missing?**

<ul style="list-style-type: none"> <li>▪ Launderette</li> <li>▪ Leisure Facilities</li> <li>▪ Mobility shop</li> <li>▪ Supermarket</li> </ul>	<ul style="list-style-type: none"> <li>▪ Shops e.g. butcher/ greengrocer</li> <li>▪ Free ATM</li> <li>▪ Evening adult ED classes</li> </ul>
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**Q4) How do you get around and do you find it easy to get where you want to?**

- Walk - Via tow path
- Cycle - Cycling on pavements not using cycle lanes
- Bus - Sunday bus is frequent
- Taxi
- Car

**Q5) What crime/antisocial behaviour issues are in the area, and where are the “hot spots”**

- Drugs and related crime
- Drunks
- Speeding (scooters/ cars)
- Vandalism
- Noise (all night parties)

Hot Spots:

- Place Garden
- Back of shops
- Park
- Balcony above shops

**Q6) What do you want Sheerwater regeneration to do for you?**

- Routes on bus to link up to services
- Solid brick builds
- Similar location and set out e.g. garden of property
- Decent late opening facilities
- Facilities available to all

- Price / open days/ events
- Local resident discounts
- Swimming Pool
- Hydro Therapy
- Bus and hospital access and accessible buses going to all essential places.

**Table 10 - 11 people**

**Q1) What do you like/dislike about Sheerwater?**

Like	Dislike
<ul style="list-style-type: none"> <li>▪ Home/ house</li> <li>▪ Sense of community</li> <li>▪ Nice place to live</li> <li>▪ Family house/ garden</li> <li>▪ Trees – Very Green</li> <li>▪ Nice/ Respected</li> <li>▪ Nice walking area for dogs</li> <li>▪ Wildlife/ foxes</li> <li>▪ Londis Shop- respected owners know people by name</li> </ul>	<ul style="list-style-type: none"> <li>▪ Mix of shops is poor- not what we want</li> <li>▪ Social problems</li> <li>▪ Lots of road works</li> <li>▪ Business park has put more traffic through Sheerwater</li> </ul>

**Q2) What local facilities do you use?**

Used	Under used
<ul style="list-style-type: none"> <li>▪ Local shops (all day)</li> <li>▪ Public paths well used</li> <li>▪ Post office</li> <li>▪ Community Buildings</li> <li>▪ Canal footpath used everyday</li> <li>▪ Kebab shop</li> <li>▪ Athletics Track-SCC/ School sports</li> <li>▪ Doctors</li> <li>▪ Dentist</li> <li>▪ Chip shop</li> <li>▪ Chemist</li> </ul>	<ul style="list-style-type: none"> <li>▪ Pub</li> </ul>

**Q3) What local facilities are missing?**

<ul style="list-style-type: none"> <li>▪ Social Club</li> <li>▪ Youth club in good area</li> <li>▪ Leisure centre (Swimming Pool)</li> <li>▪ Hall for elderly people</li> <li>▪ Better transport –real time timetables</li> <li>▪ Cycle stand outside shops</li> </ul>	<ul style="list-style-type: none"> <li>▪ Better waste refuse provision</li> <li>▪ More bins</li> <li>▪ Better lighting in public areas and canal</li> <li>▪ Harvester (Family restaurant would be good)</li> <li>▪ More speed cameras</li> </ul>
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**Q4) How do you get around and do you find it easy to get where you want to?**

- Lots of footpaths through the estate
- Shops in the centre - easy to get to

**Q5) What crime of antisocial behaviour issues are in the area, if so, where are the “hot spots”**

- Drugs but has got better (Parks and shops)
- Good community support from the police
- No gangs really anymore (grown-up)
- No real problems in the park
- No more drunks since community support officers started
- No real problem with pub- but not well used
- No crime hotspots
- People smoking hanging out on the stairs (by the shops-not residents)

- Would be good to have more lighting in public areas
- Should be more benches in public areas and bins

**Q6) What do you want Sheerwater regeneration to do for you?**

- Don't want it
- Refurbished Homes
- Don't get rid of new (less than 30 years) buildings
- Leave open space/ tree area in Lambourne Crescent
- Don't want to move
- Improve parts of Sheerwater (less flats, more houses) but not all.
- Leave existing homes
- Regenerate the flats
- Don't move the elderly/vulnerable people (Woodlands house and Bunyard drive)
- Retain existing open space
  - Location next to canal is appealing if in the middle it wouldn't be used as much
- People should be moved together if they have to (keep community together)
- Uneconomical to run
- Keep the shops central with good access to them
- Need to improve what we've already got, not destroy it
- New leisure centre with sports activities/fitness training
- Youth club better located
- More security
- Improve the road surface –SCC/dates

**Table 11 – 6 people**

**Q1) What do you like/dislike about Sheerwater?**

Like	Dislike
<ul style="list-style-type: none"> <li>▪ CCTV is there and used</li> </ul>	

**Q2) What local facilities do you use?**

Used	Under used
<ul style="list-style-type: none"> <li>▪ Post Office</li> <li>▪ Bus</li> <li>▪ Cycle track</li> <li>▪ Open Space</li> </ul>	<ul style="list-style-type: none"> <li>▪ Pub- Murder there</li> </ul>

**Q3) What local facilities are missing?**

<ul style="list-style-type: none"> <li>▪ Children’s services/ activities</li> <li>▪ Bridge over canal</li> <li>▪ Affordable small shop units</li> <li>▪ Cycle path to town (parking on track)</li> </ul>
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**Q4) How do you get around and do you find it easy to get where you want to?**

- Not answered

**Q5) What crime of antisocial behaviour issues are in the area, if so, where are the “hot spots”**

- Not answered

**Q6) What do you want Sheerwater regeneration to do for you?**

- More accessible for cars and pedestrians
- Improve parking-not on verges –BIG PROBLEM.
- Co-location of local shops and ASDA
- Opening up a school and improving facilities
- Leisure centre welcomed
- Manage traffic on Albert Drive
- Better traffic management
- Moorings on Sheerwater? To create tourism and regeneration